

Illinois Department of Public Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  IL6009427	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____		(X3) DATE SURVEY COMPLETED  C 09/30/2015
NAME OF PROVIDER OR SUPPLIER  TOULON REHAB & HEALTH CARE CENTER			STREET ADDRESS, CITY, STATE, ZIP CODE HIGHWAY 17 EAST P O BOX 209 TOULON, IL 61483		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE	
S9999	<p>Final Observations</p> <p>Complaint #1525263/IL80359 Incident Report Investigation of 9/10/15/IL80431</p> <p>Statement of Licensure Violations</p> <p>300.610a) 300.1210b) 300.3240a) 300.3240f)</p> <p>Section 300.610 Resident Care Policies a) The facility shall have written policies and procedures governing all services provided by the facility. The written policies and procedures shall be formulated by a Resident Care Policy Committee consisting of at least the administrator, the advisory physician or the medical advisory committee, and representatives of nursing and other services in the facility. The policies shall comply with the Act and this Part. The written policies shall be followed in operating the facility and shall be reviewed at least annually by this committee, documented by written, signed and dated minutes of the meeting.</p> <p>Section 300.1210 General Requirements for Nursing and Personal Care b) The facility shall provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychological well-being of the resident, in accordance with each resident's comprehensive resident care plan. Adequate and properly supervised nursing care and personal care shall be provided to each resident to meet the total nursing and personal care needs of the resident. Restorative measures</p>	S9999			

Attachment A  
Statement of Licensure Violations

Illinois Department of Public Health

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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S9999	<p>Continued From page 1</p> <p>shall include, at a minimum, the following procedures:</p> <p>Section 300.3240 Abuse and Neglect</p> <p>a) An owner, licensee, administrator, employee or agent of a facility shall not abuse or neglect a resident.</p> <p>Section 300.3240 Abuse and Neglect</p> <p>f) Resident as perpetrator of abuse. When an investigation of a report of suspected abuse of a resident indicates, based upon credible evidence, that another resident of the long-term care facility is the perpetrator of the abuse, that resident's condition shall be immediately evaluated to determine the most suitable therapy and placement for the resident, considering the safety of that resident as well as the safety of other residents and employees of the facility. (Section 3-612 of the Act)</p> <p>These Regulations were not met as evidenced by:</p> <p>Based on observation, interview and record review, the facility failed to supervise R5 during episodes of agitation and aggression, resulting in R5 causing injury to R4. R5 is one of three residents reviewed for abuse in a sample of three.</p> <p>FINDINGS INCLUDE:</p> <p>R4's (local hospital) "Patient Transfer Form",</p>	S9999			

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TOULON REHAB & HEALTH CARE CENTER

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S9999	Continued From page 2  dated 09/08/15 includes the following diagnoses: Dementia, Hypertension and Adult Failure to Thrive. And the following (patient)'s Condition at Time of Transfer, "Skin Condition- scattered bruises in various stages of healing."  R4's "New Admission Information" form, dated 09/08/15 includes the following information, "Court-ordered Health Care Guardian and Financial Guardian."  R4's "Psychotropic Medication Progress Notes" dated 9/9/15 documents, "Resident admitted 9/8/15 from (local hospital Emergency Room) due to unfit home environment."  R4's medical record contains the following e-mail, dated 9/10/15, addressed to E1 Administrator, "(E1) this is to inform you that Judge (local judge) has appointed (Z1) R4's Guardian, the temporary guardian of person and estate for (R4). (Attorney -at-Law) said to (Z1) that he has 'sole control' over (R4) and that (R5) has no authority to remove (R4) from the facility." The email is signed by R4's Adult Protective Services Caseworker.  R4's Cognitive Assessment, dated 9/16/15 documents R4's cognitive status as "4" (severely impaired).  R4's Nurse's Notes dated 9/8/15 (day of admission) document, "(Spouse) here wanting to take resident home. (E1) Administrator spoke to (spouse) and encouraged (R5) to keep (R4) here."  The facility "Incident Report Form- (State Agency) Notification" dated 9/10/15 documents, "Facility was notified by the local bank about (R4)'s	S9999		

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S9999	Continued From page 3  spouse (R5) making threatening statements about removing (R4) from the facility. (R5) was in the bank asking for help in getting (R4) home. The statement (R5) made to the bank president was, 'I guess the only way I can get (R4) out of the nursing home is to go in there with a machine gun.' Due to notification of the statement by (R5), the facility was put on lock down and the local Sheriff's office was contacted. Temporary guardianship has been assigned to (Z1)."  R5's History and Physical, dated 9/14/15 documents, "Upon calling the patient's daughter-in-law, the patient's (spouse) was recently placed in a nursing home. The patient is apparently reported to have been increasingly forgetful, more demented, more angry and agitated, so much that (R5) becomes violent."  R5's Admission Physicians Order Sheet, dated 9/16/15 includes the following diagnosis: Dementia with Behavioral Disturbances.  R5's "Pre-Screening/Screening Assessment for Harmful Behaviors" dated 9/16/15 documents R5 scored "High" in the following "Assessment Category", "Talks about/threatens harm towards others and /or aggressive behavior toward others. Resident maintains considerable anger and hostility. Has poor judgement." R5's total score is 14 ( > 10 = High Risk).  R5's Admission Care Plan, dated 9/16/15 includes the following Problems/Needs: "Resident has a known history of displaying inappropriate behavior and/or resisting care/services. Has a history of aggression and restlessness. After (spouse) (R4) was admitted to facility this resident went to local bank asking for their help in removing (R4) from the nursing home. Made	S9999			

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S9999	<p>Continued From page 4</p> <p>statements of going into nursing home with a machine gun. Local police removed all guns from resident's property."</p> <p>R5's Nurses Notes dated 9/17/15 includes the following documentation, "Resident has been anxious this shift about (R5)'s (spouse), wallet, truck and son. Resident kept taking (personal) alarm off and threw it at this nurse." The notes also document on this date, "Resident very agitated, verbally aggressive with staff. States (R5) is going to get (R5)'s (spouse) up and out of bed. Resident wandering into other resident's rooms."</p> <p>R5's Nurses Notes dated at 9/18/25 document, "Resident alert with confusion. Up wandering into other resident's rooms. Verbally and physically aggressive towards staff."</p> <p>R5's Nurse's Notes dated 9/20/15 document, "Resident very agitated. Getting up on own setting off alarm. Wanting to go home. yelling at staff. Taking confused (spouse) (R4) by the hand and telling (R4) that they have to leave. Resident threatening staff saying I should hit you."</p> <p>R5's Nurses Notes dated 9/21/15 at 1:00 A.M. document, "Becoming anxious and agitated. Yelling out."</p> <p>R4's Nurses Notes dated 9/21/15 at 4:00 P.M. document, "Resident's (spouse) (R5) picked (R4) up and tried to put (R4) on (R5)'s lap. Lowered to the floor. R4 sustained a skin tear to the right elbow."</p> <p>R5's Nurses Notes dated 9/23/15 document, "Resident alert with confusion. Very combative with staff. Increased frequency attempting to</p>	S9999			

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S9999	<p>Continued From page 5</p> <p>transfer wife."</p> <p>R5's Nurses Notes dated 9/26/15 at 3:45 A.M. document, "Resident with increased agitation, wanting to leave facility. unable to reason or try to talk to resident. (R5) just keeps getting more upset. Resident got up several times and almost fell. Resident was combative and yelling at staff."</p> <p>R4's Nurses Notes dated 9/26/15 at 5:00 A.M. document, "(CNA) Certified Nursing Assistant came to this nurse and reported that resident cried out. CNA seen spouse's (R5)'s hand on (R4)'s hair."</p> <p>The facility "Incident Report Form- (State agency) Notification" dated 9/26/15 at 5:00 A.M. documents, "Staff reported they heard resident (R4) crying and upon investigation (R4) told staff, (R5) pulled my hair."</p> <p>On 9/28/15 at 10:30 A.M., E1 Administrator stated, "(R5) was admitted to the facility after (R5) was at the bank. (R5) was upset because Protective Services had removed (R4) from the house. (R5) wanted (R4) back home, but Protective Services took (R4) out due to ongoing issues with abuse and neglect. (R5) was sent to (local hospital) and then we admitted (R5) here. This past week end evidently the staff had them sitting together at the nurse's station in side-by-side recliners. Nobody was around, but someone heard (R4) yelling and crying. (R4) said '(R5) pulled my hair.'"</p> <p>On 9/28/15 at 3:12 P.M., E7 Admissions Coordinator stated, "I screened (R4) at the (local hospital) ER (Emergency Room). (R4)'s caseworker was there. (Z2) Adult Protective Services Caseworker said they were working on</p>	S9999			

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S9999	Continued From page 6  a Court Order to get (R4) out of the home and a Guardian appointed. (Z2) felt (R4 and R5) were in an unsafe environment. (Z2) said they (R4) and (R5) had ben under investigation for some time. (R4's spouse ) (R5) was unable to take care of (R4) and was mean and neglectful. I passed all of this information on to the Administrator (E1)."  On 9/28/15 at 3:45 P.M., Z3 Guardian ad Litem (for R4) stated, "I have known (R4 and R5) for twenty-five plus years. (R5) has always been authoritarian. (R5) was the bread winner. (R5) made all the decisions. (R5) has always been mean to (R4)...(E1) was aware there were problems with (R5). (E1) was aware (R5) was mean to (R4) and had been neglectful."  On 9/28/15 at 4:00 P.M., Z4 Case Manager from the local Elder Abuse Agency stated, "We opened the case for (R4) in May 2015 after receiving multiple complaints alleging abuse and neglect by (R5). All (R4) would ever say was (R5) was very mean and verbally abusive to (R4). (R4) would only talk when (R5) wasn't around. We had multiple calls and complaints filed against (R5). We were actively pursuing removal of (R4) from the home. The (nursing) facility became involved in this case back in July 2015. We had called them for possible admission to the facility. I had multiple phone calls and e-mails with the (facility) Admission Coordinator (E4) concerning (R4). (E4) was made aware of the allegations of abuse and neglect of (R4) by (R5) from the beginning of their involvement. (E1) was also aware of the abuse and neglect."  On 9/28/15 at 3:40 P.M., E8 Licensed Practical Nurse (LPN) stated, " I was working down the hall (on 9/26/15 around 5:00 A.M.) E9 came and got me and said she was working down the hall and	S9999		

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S9999	<p>Continued From page 7</p> <p>heard (R4) yell out. (R4) said (R5) pulled my hair.</p> <p>On 9/29/15 at 5:15 A.M., E9 Certified Nursing Assistant (CNA) stated, "I was working on (9/26/15) around 4:30 or 5:00 in the morning down the hall. I heard (R4) whimpering, (R4) was upset. (R5) had (R5)'s hand on (R4)'s head. (R4) said (R5) is pulling my hair. (R5) said I can pull (R4)'s hair if I want to."</p> <p>On 9/29/15 at 10:34 A.M., Z5 (Physician) stated, "(R5) has a long standing history of abuse and neglect of (R4). Those two (R4) and (R5) should never be left in an area together. (R5) becomes agitated easily and then lashes out at (R4) and hurts (R4). They need to be separated, maybe not even in the same nursing home."</p> <p>On 9/28/15 at 12:45 P.M., R4 was seated in a recliner in the lounge area with (R5) in a recliner next to (R4).</p> <p>On 9/29/15 at 5:05 A.M., R4 was seated in a recliner in the lounge area with (R5) in a recliner next to (R4).</p> <p style="text-align: center;">(B)</p>	S9999		